

Village of Dunlap

104 North Second
P. O. Box 17
Dunlap, Illinois 61525
(309) 243-7500

Village of Dunlap, Illinois
March 3, 2026

Dear Residents,

The Village is committed to providing safe, reliable, and high-quality water and sewer services to our community. As you may be aware, the Village of Dunlap purchases its water from Illinois American Water. Over the past five years, the Village has experienced wholesale water rate increases of well over 50 percent from our supplier. They (Illinois American Water) have also recently filed with the Illinois Commerce Commission, seeking another sizable rate increase.

Despite these rising costs, the Village has not implemented a water rate increase for our residents since 2022. In order to keep pace with these continued increases and to ensure the Village can maintain and operate our water and sewer systems in a safe, reliable, and financially responsible manner, a water and sewer rate adjustment will be necessary. This adjustment will reflect the increased cost of purchasing water from Illinois American Water, as well as the rising costs associated with maintaining, operating, and improving the Village's water distribution and sewer infrastructure. Effective April 1, 2026, the following water and sewer rates will be in place:

Water Rates: \$38 for the first 1,000 gallons (minimum charge) and \$10 for each additional 1,000 gallons. This minimum charge will increase to \$40 on April 1, 2027, and \$42 on April 1, 2028. These water service rates remain competitive with other like communities in our area.

Sewer Rates: \$18 for the first 3,000 gallons of water use (minimum charge) and \$1 for each additional 1,000 gallons. This minimum charge will increase to \$19 on April 1, 2027, and \$20 on April 1, 2028.

In addition, the Village will be implementing updates to its billing practices and water shutoff procedures. Monthly bills will be generated and mailed early each month. Payment will be due, as in the past, on the 25th of each month. A 10% charge will be assessed for late payments. Bills unpaid for 30 days past the mailing date will be subject to service shutoff, no sooner than 48 hours after written notice is provided. A "red tag" placed at the delinquent address will serve as written notice of pending service interruption. These procedures are intended to ensure fairness, consistency, and the responsible administration of the Village's utility services.

We understand that utility costs are an important concern for our residents, and we remain committed to managing these services responsibly while maintaining the high level of service our community expects and deserves.

We appreciate your understanding and continued support as we work to ensure the long-term reliability and quality of our water and sewer systems.

Sincerely,



Village President
Village of Dunlap